

#UP/Creative problem-solving & decision-making

No. 8529

Target group: All employees who want to learn about and practice essential approaches to solution-oriented decision-making.

Prerequisites: An interest in online learning and a willingness to put the theory you have learned into practice and optimize it on a daily basis, to make sure that these new tools become a habit.

Training method: Online self-learning phases, live online sessions and support by professional learning experts.

Duration: approx. 45 days running time

Study time: 2 – 4 hours effective study time on the LearningHub @Cegos | 8 – 10 hours practice-oriented consolidation of what has been learned and successful transfer of the learning content into the working environment

Number of participants: min. 8 – max. 12

Languages: Available in 7 languages (ideal for international implementation)

DE EN FR ES IT PT CN

Price: on request

Benefits/Content: Thanks to this learning and implementation program, you will:

- Increase your problem-solving and decision-making skills
- Improve your problem-solving and decision-making techniques and approaches
- Be even better prepared to implement decisions.

You can acquire, deepen and apply your skills in problem solving and decision-making in your daily work through a combination of digital learning live online sessions and support from mentors (supervisors or colleagues). We call this format #UP. It is based on a personalizable learning path that guarantees real learning success.

By using this format, we are keeping the promise of 4REAL, the process model of the Integrata Cegos Group, to offer you a lasting, practice-oriented and efficient learning experience.

You are the one who is in the driving seat: You have a clear objective right from the start and choose your own learning path.

Milestones Process Learning and applying

1. Learning set-up
Definition of your objective



Day 1 – 9 | 1 – 2 hours

2. Live Online Session
Exchange on learning content & support



Day 10 | 90 minutes

3. Personalize
your learning path



Day 10 – 11 | 30 minutes

Sprints – You choose two of the following sprints:

1. Developing effective problem-solving approaches in 3 steps

- Tools and methods of problem solving:
 - Describe the actual problems and identify their causes
 - Selecting the right solution for a problem and monitoring its effectiveness
- Transfer of learning and hands-on tips

2. Ensuring implementation by creating and managing an action plan

- Develop and implement a project plan
- Tools to create and track an efficient project plan
- Your transfer of learning for creating and following an efficient project plan – Hands-on tips

3. Finding the best possible options by leading a brainstorming session

- Lead a brainstorming session
- Tools for taking the lead of a brainstorming session
- Your transfer of learning for leading a brainstorming session – Hands-on tips

4. Joint focus through solution-oriented decision-making techniques

- Making effective decisions:
 - Quickly assess and resolve difficult management situations
 - From decision making to the action plan and buy-in plan
- Tools for effective decision-making
- Your transfer of learning for effective decision-making – Hands-on tips

4. Learning and applying to workplace



Day 11 – 40 | 4 – 10 hours

5. Live Online Session
Exchange on transfer of learning



Day 38 – 43

Day 44 | 1 hour

6. Get certified
Evidence validation*



Day 45

*Prerequisites for the certificate: Submission of two pieces of evidence from third parties (colleagues, managers, clients, etc.) in line with the learning objectives you set yourself at the beginning of the training program.

Mentoring path



Day 1 – 45 | 4 conversations

Involvement of a company internal mentor (colleague, manager, supervisor, etc.) in the learning program, who will assist you with:

- individual objectives (comparison of company and learning objectives)
- selecting sprints
- collecting learning evidence